



Valet Agreement

Dear Potential Valet Client,

Thank you for your interest in the GLM Valet program. Please find enclosed the 2017 Valet Service Agreement contract, guidelines, rules and regulations. Please review, complete, and return the agreement to us no later than **March 31, 2017**. We are limiting the Valet program to 15 spaces (boats) for 2017.

The pre-season fee for Valet is \$4995, payable in advance. GLM annual Storage Customers enjoy a \$500.00 discount (\$4,495) for the service in 2017 if paid in full by March 31, 2017. Please include payment with your signed agreement to ensure your position is reserved for the best pricing available. There are no other discounts offered for Valet.

Valet service runs from June 15th through September 15th between the hours of 9am thru 11am and 2pm thru 5pm, Monday thru Friday (5 days a week.) Please note that in an effort to better serve everyone, GLM requires all valet launch requests to be placed by phone or email at least **24 hours prior to your desired pickup time**. Weekend Valet launch requests must be received by noon on the preceding Friday.

Important Notes:

1 **Notice:** GLM requires 24 hour advanced notice prior to desired launch time Monday thru Friday. Weekend Valet launch requests must be received by noon on the preceding Friday. This notice is required to better service our valet clients and meet everyone's expectations while setting pragmatic service guidelines. We will strive to meet every client's demands and expectations while setting realistic guidelines and policy to keep everyone's expectations attainable. If shorter time frame delivery options are a must, GLM now offers *Concierge* packages for elite level services which require only 4 hour advance notice and run 7 days per week.

2 **Boat Launch Hours:** Per the operating agreement with GHYC, we cannot operate the boat lifts between the hours of **11:00am - 2:00pm, or after 5:00pm**. This is outside of our control, please plan accordingly.

3 **Fuel:** If you would like us to put fuel in your boat, we are happy to oblige, but we must hold a valid credit card on file. Please complete the *Credit Card Authorization Form* if you wish us to fuel your boat per your request at any time during the 2015 season. Fueling time is billed at our normal labor rate of \$109/hour.

4 **Tiered Pricing:** Pre-season pricing is \$4995 (\$4495 storage) with payments received by 3/31/17. Second tier pricing at \$5,995 applies to all payments received after 3/31/17. Pro-rated calendar month plans start at \$1895 per month. Call 508-228-6525 for additional details.

There are only 15 spaces available for Valet Service in 2017. It is extremely important that we receive the fully completed *Valet Service Agreement* with the service fee by the cutoff date of **March 31, 2017** - this ensures you retain a position for the 2017 season. On April 1, 2017 we will invite all waitlist customers to apply for any openings that have not been paid in full.

If you have any questions, concerns, or if any additional information or services are needed, please do not hesitate to contact us. Feel free to contact our office at 508.228.6525 or reach us by email at (info@greyladymarine.com).

Thank you – The GLM Team



Valet Service Agreement

1. All parties agree that owner will provide a **minimum of 24 hours advanced notice** to use the Grey Lady Marine, LLC (GLM) Valet Service. Launches limited to hours of operation on a first come, first serve basis. Weekend Valet launch requests must be received by noon on the preceding Friday.
2. Please be aware that we are limited to operate the machinery for the launch/haul of boats between the hours of **9:00am-11:00pm and from 2:00pm-5:00pm only**.
3. All launching requests must be made through GLM's designated **Valet voicemail line at 508.228.6277 or email at valet@greyladymarine.com**. Please note that you must leave a message on this line or at this email for your request to be valid. If you need to speak with someone regarding a repair call, please phone the main office at 508.228.6525.
4. Per Great Harbor Yacht Club management, GHYC will refuse to provide launch taxi services for non-GHYC members. Non-members please contact GLM service line in advance to make necessary prior arrangements to get to your boat. GLM maintains three courtesy dinghies which are available first come, first serve, and the town launch is available as well.
5. Boat owners must be sure boat is tied up securely and properly at the designated area of the dock or GLM Valet mooring. Be sure to make allowances for the tide when tying up your boat.
6. GLM reserves the right at our sole discretion to leave Valet boats in the water on a GLM mooring or slip, depending on space available, size and type of boat, etc.
7. Boat owner must upon leaving the boat: 1.) Put trim tabs in up position 2.) Leave engine(s) down 3.) Leave keys on the boat or with a GLM attendant during normal business hours 4.) Notify attendant that you are done with the boat for the day. Please call and leave a message on the valet line 5.) Cleanout all trash or arrange for cleaning service with GLM
8. **Cleaning and fueling services are not included** with the valet contract and will be billed separately. If you wish to have your boat cleaned/fueled, please plan accordingly and schedule that service well in advance, no less than 48 hours prior to desired launch.
9. Grey Lady Marine is not responsible for personal property or equipment left on boats. This includes but is not limited to: lines, fenders, fishing equipment, anchors, life jackets, electronics, cushions, covers, personal effects, etc.
10. Boat owner may not discharge oil, oily water, raw or untreated sewage, waste oil, engine coolant, hydraulic fluid, gasoline, diesel, paint or any hazardous material or chemical into the water. All spills must be reported to the boat yard. The boat owner will be responsible for any damage, expense or liability incurred by Grey Lady Marine, LLC due to any spillage.
11. Debris or garbage is not to be thrown overboard but is to be placed in the proper containers provided.
12. Parking is available in the Town lot opposite and to the east of Sayles' Seafood on Washington Street. Please do not park on GHYC property. GLM does not and cannot guarantee the availability of public parking.
13. Boat owner is responsible for damage caused by owner, employees, guests or boats to the property including docks, structures and pilings.
14. Obey "No Wake Zones" Boat Owners are responsible for any damage caused by boat's wake.
15. Swimming, diving or fishing are not allowed from the moorings, dock or bulkhead area.
16. It is against the law to throw any fish related parts or whole fish off docks or in trash bins. Fish carcasses are the responsibility of valet clients. Anyone caught violating this rule will be immediately terminated from the valet program. No Exceptions. No refunds.



Valet Service Agreement

It is of the utmost importance to list all contact information in the event of an emergency.

Boat Owner: _____

Billing Address: _____

Off Island Phone: _____ Email Address: _____

On Island Phone: _____ Cell Phone: _____

Boat Name: _____

Boat Make/Model: _____ Length: _____

Boat Yard and Boat Owner Agreement:

I hereby authorize Grey Lady Marine, LLC (GLM) to store, launch, haul and transport my boat along with all necessary materials. GLM and GLM employees may operate my boat(s) for purposes of testing, inspection and/or delivery at my risk. The boat yard is to be used at the sole risk of the boat owner and boat. The boat owner and boat hereby assume this risk. Grey Lady Marine assumes no responsibility for and will not be liable for the care, protection and security of the boat. The boat owners release Grey Lady Marine from any and all liability of loss, death, damage or injury to any person or property arising out of or in connection with the condition or use of the boat or the condition or use of the boat yard and the boat yard services. The boat owner will be responsible for any damage caused to boat yard property by the boat owner or boat and will pay the boat yard for any such damage. The boat owner understands that any security service provided by the boat yard is a courtesy only and that while the boat yard will use its best efforts to provide adequate security, the boat yard assumes no liability or responsibility in the event that boat owner's or boat's security is breached. I understand that Grey Lady Marine will not be held liable in any way for damages and/or losses incurred in any and all phases of the work or while stored on Grey Lady Marine's property. I understand that all invoices are payable upon receipt. This agreement is the entire agreement between the parties and supersedes all prior agreements. No revisions to this agreement are valid unless in writing and signed by both parties.

I, _____, have read and understand the Boat Yard/Valet Service Agreement. I agree to all the terms and conditions.

Signature: _____ Date: _____