

January 15, 2016

Greetings Past & Present Grey Lady Marine Customers,

Spring is finally arriving and it couldn't be soon enough! Enclosed you will find our annual Spring Launch Packet.

You are receiving this packet because we either currently care for your boat at GLM or you utilized our launching and/or haul out services in the past. If you have already made arrangements for your boat this spring, please disregard this information. This is not intended as a solicitation but to extend a greeting to our existing and past customer base from whom we have not heard from in a while.

As you may or may not know, as of September 2013 GLM is under new management and partner ownership. Husband and wife team Shawna and Rich Larrabee lead the way as the new Office & Customer Service Manager and Managing Partner respectively.

GLM's new lead Customer Service Liaison is Meredith Lamb. She will be heading the charge booking this season's launch and service schedules.

If you are interested in having Grey Lady Marine improve your boating experience this summer please review the enclosed launch information. We are here to help and support as you fill out the paperwork and to answer any questions that may arise. Complete the forms and return your deposits as soon as possible, as dates are reserved on a first come first serve basis.

We look forward to seeing you this summer!

Shawna Larrabee
Office & Customer Service Mgr

Meredith Lamb
Customer Service Liaison

Richard F. Larrabee, Jr.
Managing Partner